

Kannada Sangha Pune's
Kaveri College of Arts, Science and Commerce, Pune


12/08/2020

Agenda of the Student Grievance Redressal Cell

A meeting of Student Grievance Redressal Cell is organised on **Wednesday, 12th August, 2020**. All the members of the Student Grievance Redressal Cell are requested to attend the meeting.

Agenda

1. To discuss and understand the Student Grievance Redressal Policy stated by UGC.
2. To discuss and inform Student Grievance Redressal mechanism of the college to all the members.
3. Any other item with the permission of the Chair.


Dr. Jayashri Bangali
Head, Student Grievance Redressal Cell



15/08/2020

Minutes of the Student Grievance Redressal Cell

A meeting of Student Grievance Redressal Cell was conducted on **Wednesday, 12th August, 2020**. All the members of the Student Grievance Redressal Committee were present for the meeting. Dr. Jayashri Bangali, Head Student Grievance Redressal Committee welcomed the members for meeting of the academic year 2020-21. She briefed the members about the agenda of the meeting and invited suggestions on the items included in the agenda of the meeting.

Item No.1: To discuss and understand the Grievance Redressal Policy stated by UGC
The Grievance Redressal Policy stated by UGC was discussed thoroughly. It is stated in UGC circular (6 May 2019) that each Institution/College should form Collegiate Student Grievance Redressal Committee (CSGRC) as per the given formation. Principal of the college will be the Chairperson of the CSGRC), three senior members of the teaching faculty to be nominated by the Principal as Members of the committee, a representative from among students of the college to be nominated by the Principal based on academic merit/excellence in sports/performance in co-curricular activities and Special Invitee .

Item No.2: To discuss and inform Student Grievance Redressal mechanism of the college to all the members


Procedure for redressal of grievances is stated in UGC regulations. Accordingly, the College has formed Student Grievance Redressal mechanism as follows:

1. Students may submit an application seeking redressal of grievance to college authority.
2. On receipt of a complaint, the institution shall refer the complaint to the appropriate Student Grievance Redressal Committee, along with its comments within 15 days of receipt of complaint on the online portal.

3. The Student Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
4. An aggrieved student may appear either in person or authorize a representative to present the case.
5. Grievances not resolved by the College Student Grievance Redressal Committee shall be referred to the Ombudsperson, within the time period provided in these regulations.
6. Institutions shall extend co-operation to the Ombudsperson or the Student Grievance Redressal Committee(s), as the case may be, in early redressal of grievances; and failure to do so may be reported by the Ombudsperson to the Commission, which shall take action in accordance with the provisions of these regulations.
7. The Ombudsperson shall, after giving reasonable opportunities of being heard to both parties, on the conclusion of proceedings, pass such order, with reasons there for, as may be deemed fit to redress the grievance and provide such relief as may be appropriate to the aggrieved student.
8. The institution, as well as the aggrieved student, shall be provided with copies of the order under the signature of the Ombudsperson, and the institution shall place it for general information on itsThe institution shall comply with the recommendations of the Ombudsperson; and the Ombudsperson shall report to the Commission any failure on the part of the institution to comply with the recommendations.
9. The Ombudsperson may recommend appropriate action against the complainant, where a complaint is found to be false or frivolous.

Item no.3: Any other item with the permission of the Chair

There was no other item in the meeting, therefore the meeting was concluded with the vote of thanks.


Dr. Jayashri Bangali
Head, Student Grievance Redressal Cell




PRINCIPAL
Kannada Sangha Pune's
Kannada College of Arts, Science & Commerce

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Kaveri College of Arts, Science and Commerce, Pune

28/04/2021

Agenda of the Student Grievance Redressal Cell

A meeting of Student Grievance Redressal Cell is organized on **Friday, 30 April 2021**. All the members of the Student Grievance Redressal Cell are requested to attend the meeting.

Agenda

1. To inform about functioning of the Grievance Redressal committee during the year and to discuss the grievances of the students till date of meeting, if any.
2. Any other item with the permission of the Chair.



Dr. Jayashri Bangali
Head, Student Grievance Redressal Cell



Kannada Sangha Pune's
Kaveri College of Arts, Science and Commerce, Pune

02/05/2021

Minutes of the Student Grievance Redressal Cell


A meeting of Student Grievance Redressal Cell was conducted on **Friday, 30 April 2021**. All the members of the Student Grievance Redressal Committee were present for the meeting. Dr. Jayashri Bangali, Head Student Grievance Redressal Committee welcomed the members for meeting of the academic year 2020-21. She briefed the members about the agenda of the meeting.

Item No.1: To inform about the Grievance of students during the year if any.

Head of Student Grievance Redressal Cell informed the committee about the functioning of the committee during the year. It is observed that all the colleagues and the college is aware about the expectations and need of the students. Keeping this mind in mind, all activities were performed effectively and efficiently. If there is any timely need and suggestions of the students, these are resolved timely. Therefore, there is no any grievance received from the students during the year. The principal appreciated the committee and all the colleagues for their efforts taken for the student satisfaction and development.

Item no.2: Any other item with the permission of the Chair

There was no other item in the meeting, therefore the meeting was concluded with the vote of thanks.


Dr. Jayashri Bangali
Head, Student Grievance Redressal Cell




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