

Kannada Sangha Pune's **Kaveri College of Arts, Science and Commerce, Pune**

Student Grievance Redressal Policy

According to the UGC guidelines, the College has formed College Student Grievance Redressal Committee (CSGRC). The committee is formed with an objective to provide opportunities for redressal of grievances of students.

Procedure for redressal of grievances is stated in UGC regulations. Accordingly, the College has formed Student Grievance Redressal mechanism as follows:

- Students may raise grievances through suggestions box kept near the college
 office or students may submit an application seeking redressal of grievance to
 college authority or they can submit the application on portal available on
 college website.
- 2. On receipt of a complaint, the institution shall refer the complaint to the Student Grievance Redressal Committee, along with its comments.
- 3. The Student Grievance Redressal Committee shall conduct a meeting within stipulated time.
- 4. The committees shall discuss the issue and try to resolve it. The committee shall take suitable measures to address the grievances at the earliest.

Students Grievance Redressal Form link-

https://docs.google.com/forms/d/e/1FAIpQLSdWbJLJLoWz_8D29lEnJvZAGq_fspJKpj3GdfodFd8kRgPk-KA/viewform

