

**Kannada Sangha Pune's
Kaveri College of Arts, Science and Commerce Pune**

2.7.1 - Student Satisfaction Survey:

Our college is committed towards a student centric approach in Teaching learning, curricular, co-curricular and extra curricular activities for holistic development of students. Students are the ultimate beneficiary of all activities. Therefore it is essential to understand the need and expectation of students and their level of satisfaction. Teachers understand the expectations and satisfaction level of students through interaction, their performance in academics and involvement in activities. Students' suggestions, expectations and grievances regarding curricular, co-curricular and extra curricular activities, student support, infrastructure and their level of satisfaction is assessed with the help of Student Satisfaction Survey.

The college conducted a Student Satisfaction Survey for the year 2023-24. Following are the findings of the survey:

Feedback:

A. Infrastructure:

Majority of the students are satisfied with the Infrastructural facilities provided by the college such as Library, Computer Laboratories, Classrooms, Parking, Canteen, Sports Room, Playground and washrooms.

Some of the students suggested increasing the canteen facilities, few of them suggested having clean toilets.

B. Teaching and Learning Process:

A large number of students are extremely happy with the teaching staff of the college in terms of their subject knowledge, communication skills, use of teaching aids, use of ICT, punctuality and regularity in conducting lectures, timely completion of syllabus, help and support extended to the students. Hence the overall impact of the teachers on the students is very good.

C. Extra curricular activities and student support:

Majority of the students are satisfied with the various extra -curricular and student support activities of the college like Cultural, NSS, Sports, Guest Lectures/Seminars/Workshops, Number of Add-on/Value added/ Coursera courses and the Placement support.

Some of the suggestions made by the students are conducting more placement preparation sessions and cultural activities.

D. Support and cooperation from office:

A large number of students are satisfied with the support and cooperation from the office in terms of the clarity of information given by the office staff, help extended by them to the students and their overall interaction with the students.

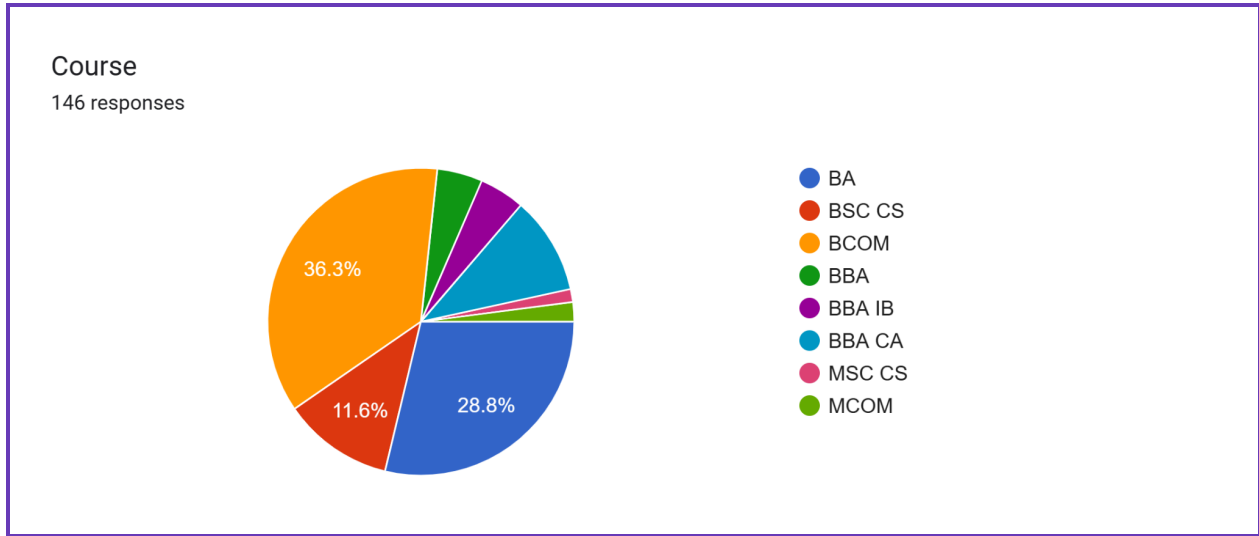
E. Overall observations:

Most of the students have expressed their satisfaction towards the college with infrastructure, teaching learning process, co-operation and support from the teaching and office staff and the various student centric activities conducted for the holistic development of the students.

**Kannada Sangha Pune's
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Report of the Students Satisfaction Survey 2023-24**

The Student Satisfaction Survey for the year 2023-24 was conducted through a google form. The survey form included questions on General Feedback about Infrastructure, Extra Curricular Activities and Students Support, Feedback about the Non-teaching staff and Overall teaching Feedback. The form received 535 responses from the students.

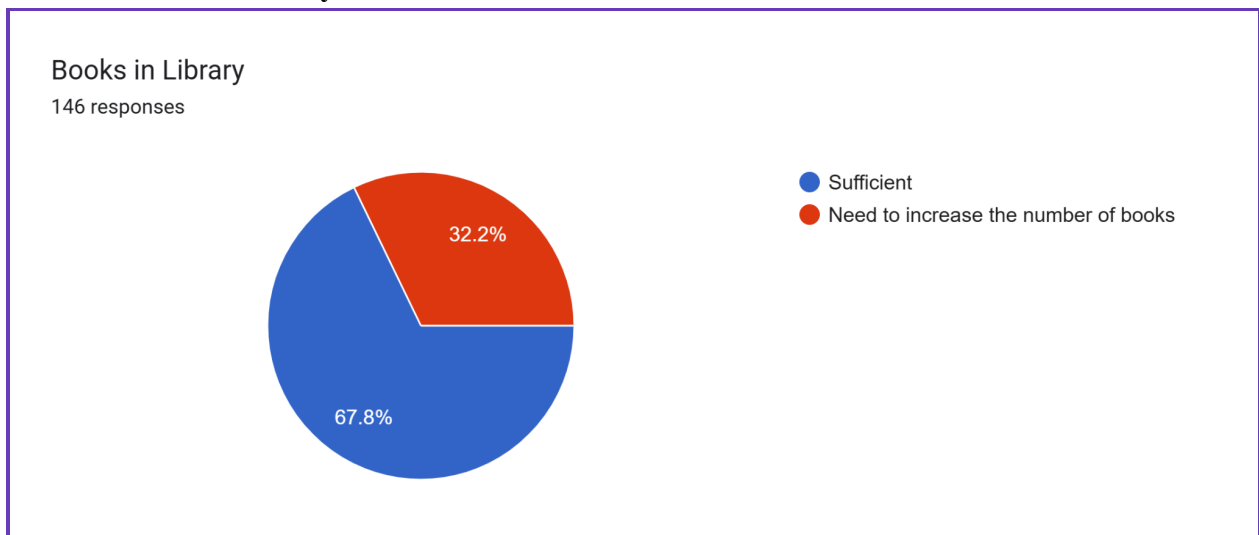
1. Total Responses Received- Coursewise



The Student Satisfaction survey form received a total response of 146 students of the college.

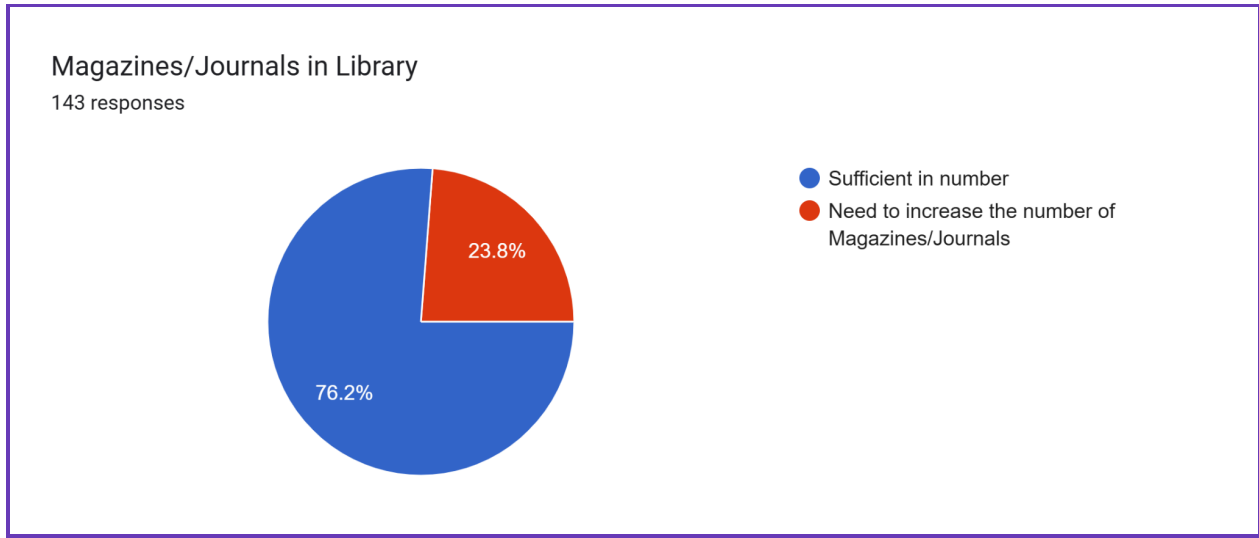
A. General Feedback about Infrastructure:

1. Books in Library:



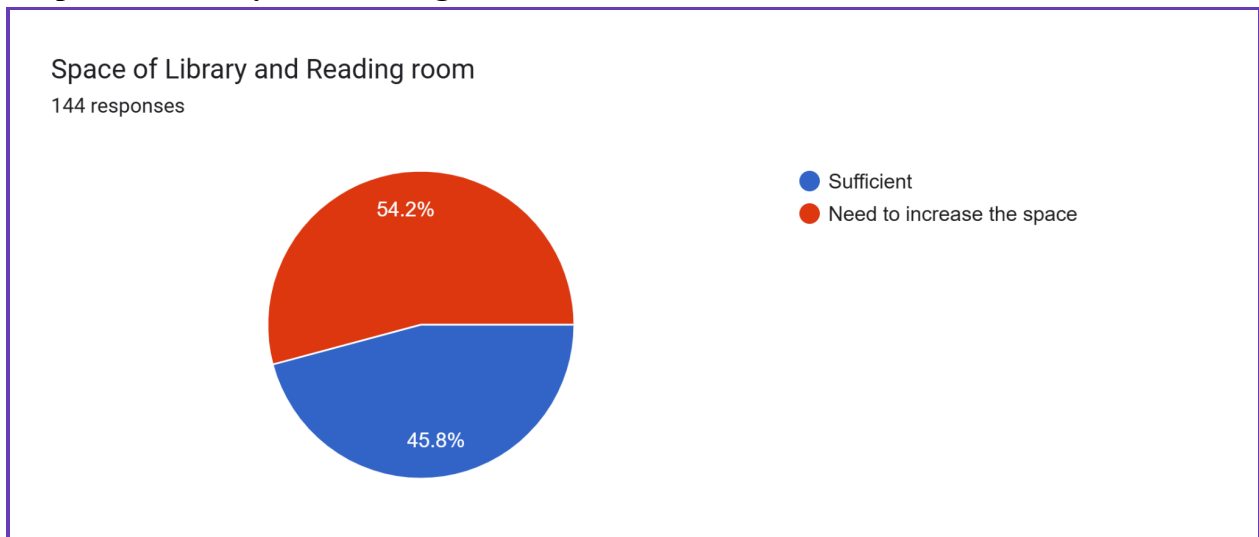
Out of the responses received, a majority of the students (67.8%) are of the opinion that there are a sufficient number of books in the college library whereas only a few students(32.2%) say that there is a need to increase the number of books.

2. Magazines/ Journals in Library:



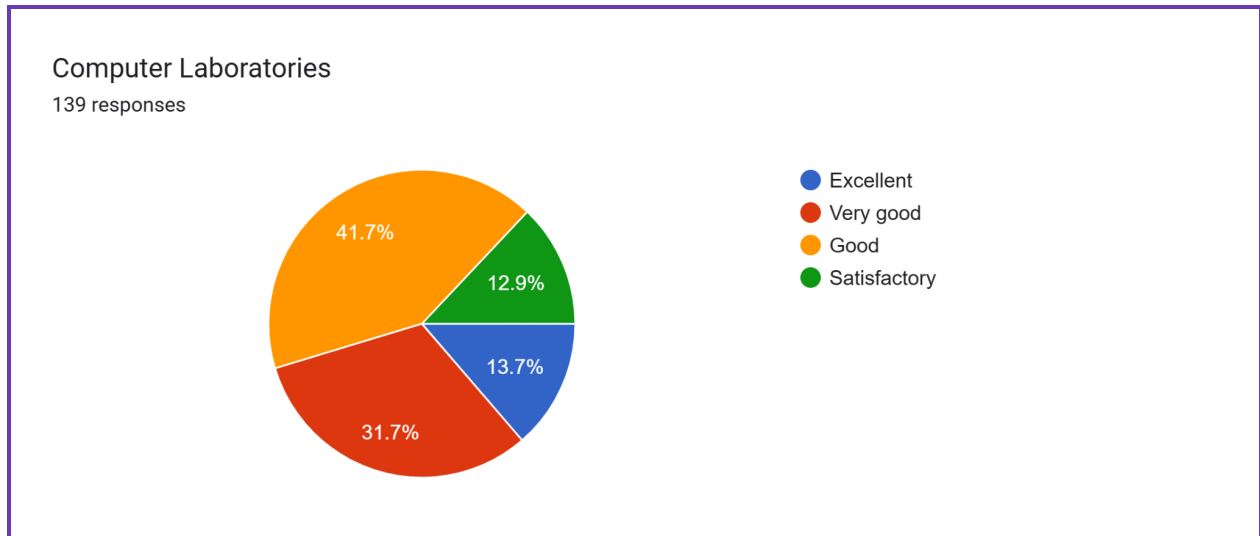
About the number of Magazines and Journals in the Library, a good number of students (76.2%) say that sufficient numbers exist. Only 23.8% of the students say that there is a need to increase the number of magazines/ journals in the Library.

3. Space of Library and Reading room:



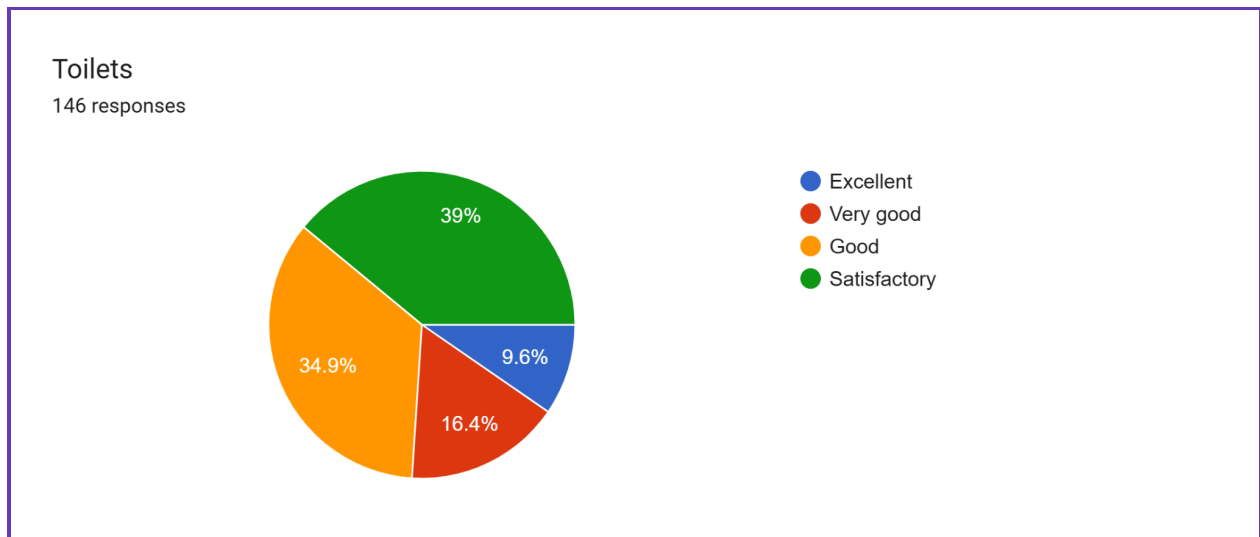
It is observed that 45.8% of the students say that there is sufficient space in the Library and Reading room. Only 54.2% of the students think that there is a need to increase the space.

4. Computer Laboratories:



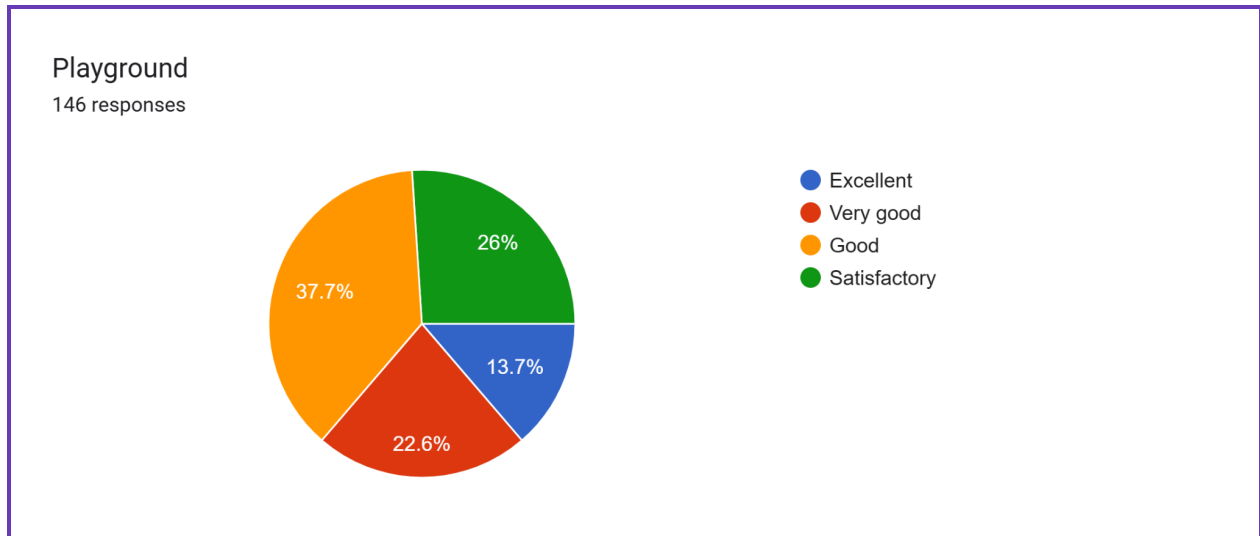
A good number of students 87.1% (Excellent, Very Good, Good category) are happy with the computer laboratories provided by the college. In addition, 12.9 % of the students also say that the computer laboratories of the college are good.

5. About Toilets:



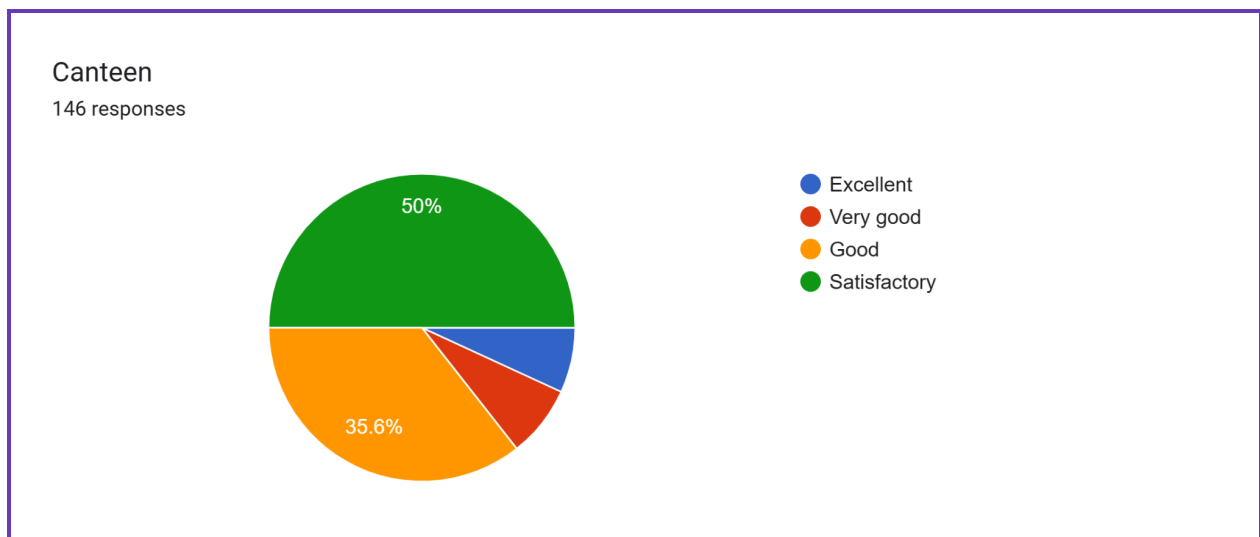
It is found that a majority of 60.9% of the students have said that the 'Toilets are good and 39 % students say that the 'Toilets' are good.

6. Playground:



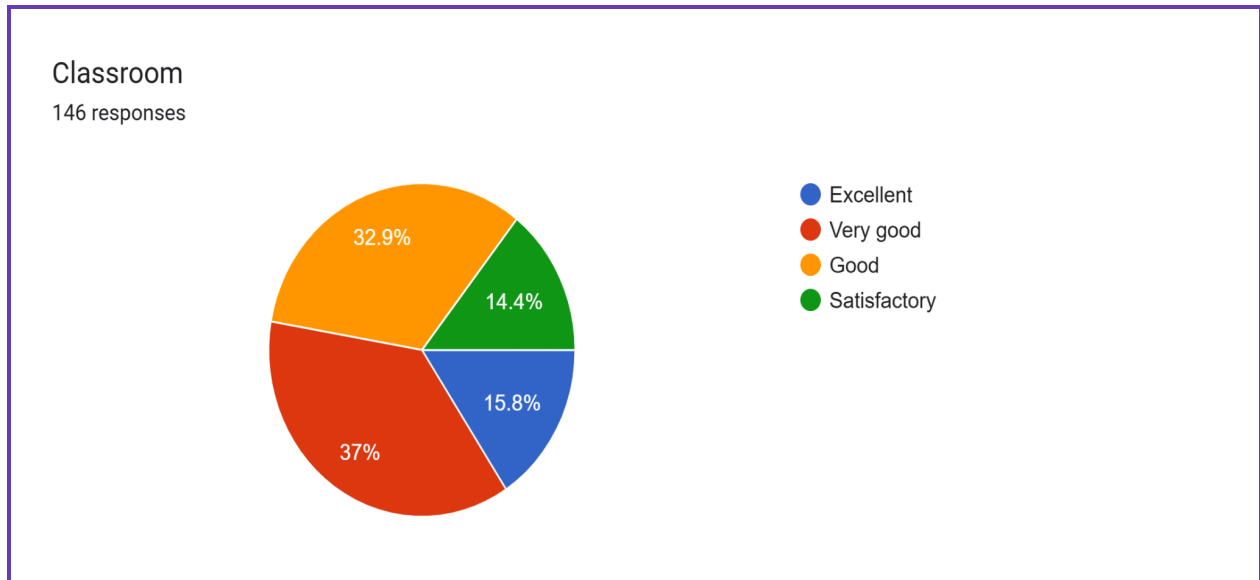
It can be seen from the above figure that, except 26% of the students, all other students are happy with the Playground of the college.

7. Canteen Facilities:



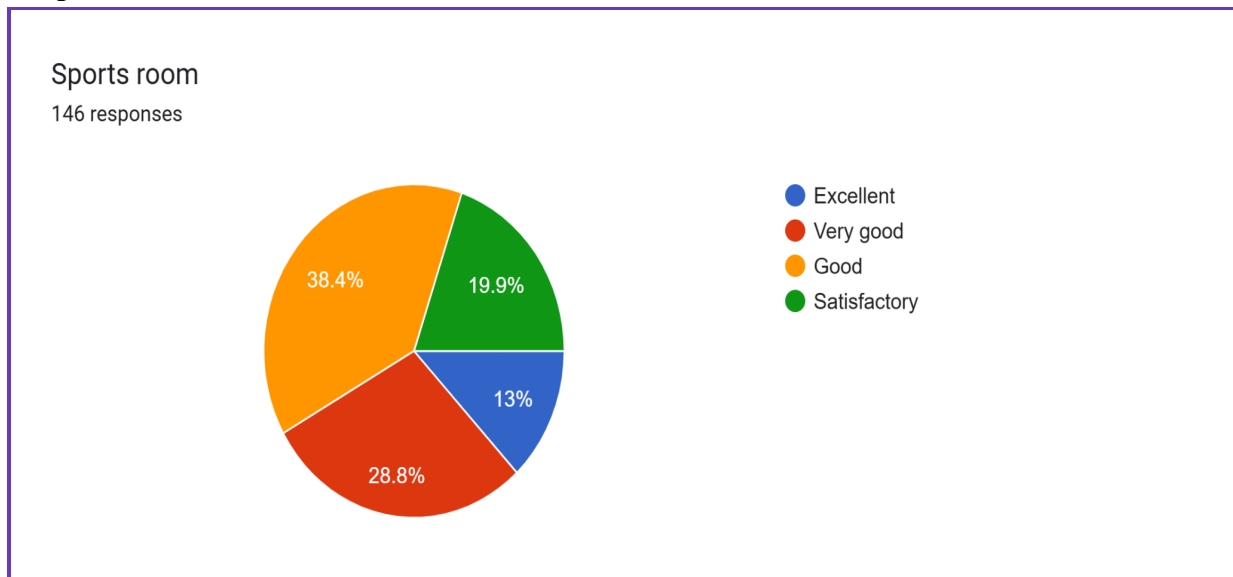
50% students are happy with the Canteen Facilities of the college.

8. Classrooms:



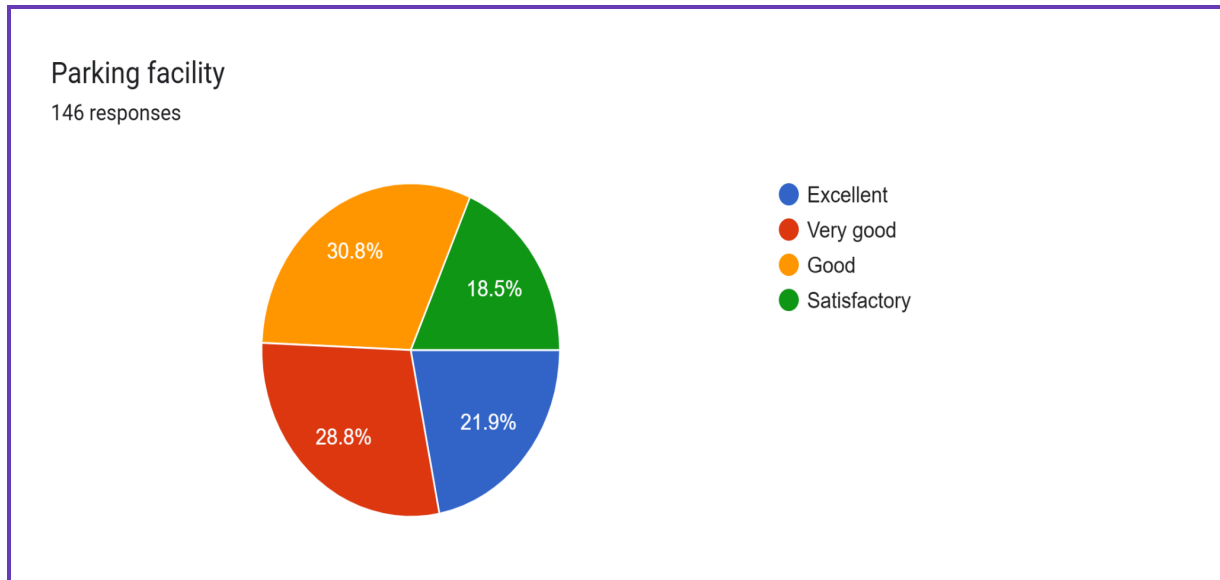
Except 14.4% of the students, all other students have rated the classrooms as excellent, very good and good.

9. Sports Room:



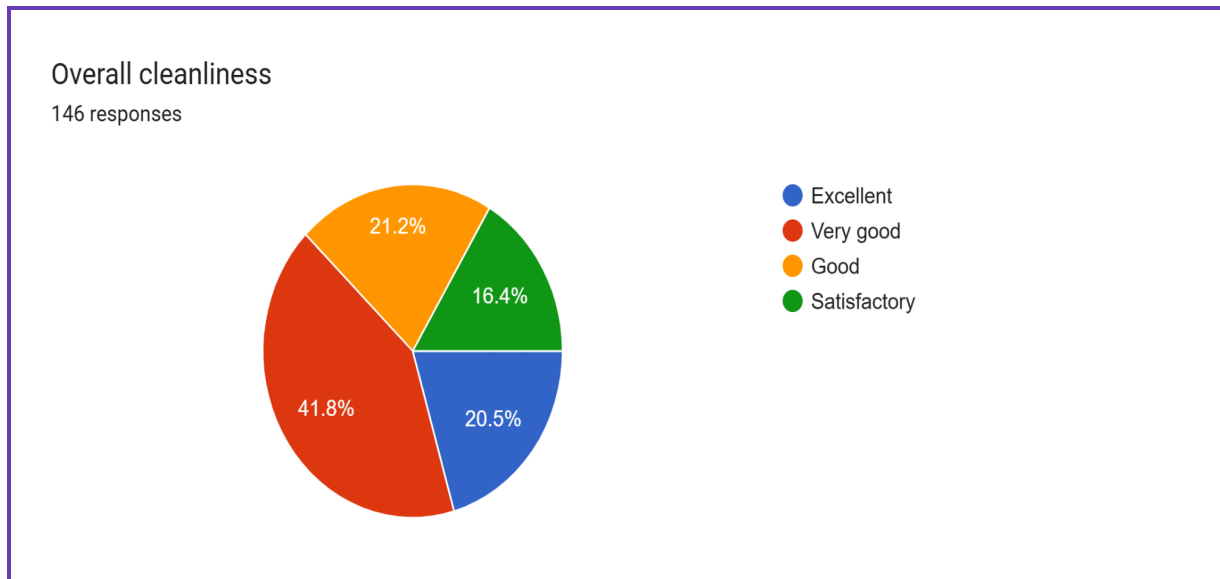
80.2% of the students have rated the Sports room as excellent, very good and good. 19.9% have said that the Sports room is satisfactory.

10. Parking Facility:



Except 18.5% of the students, all other students have rated the parking facility as Excellent, Very good and good.

11. Overall Cleanliness:



A very good number of students (83.5%) have said that they find the overall cleanliness in the college is good except a few (16.4%) who find the overall cleanliness satisfactory.

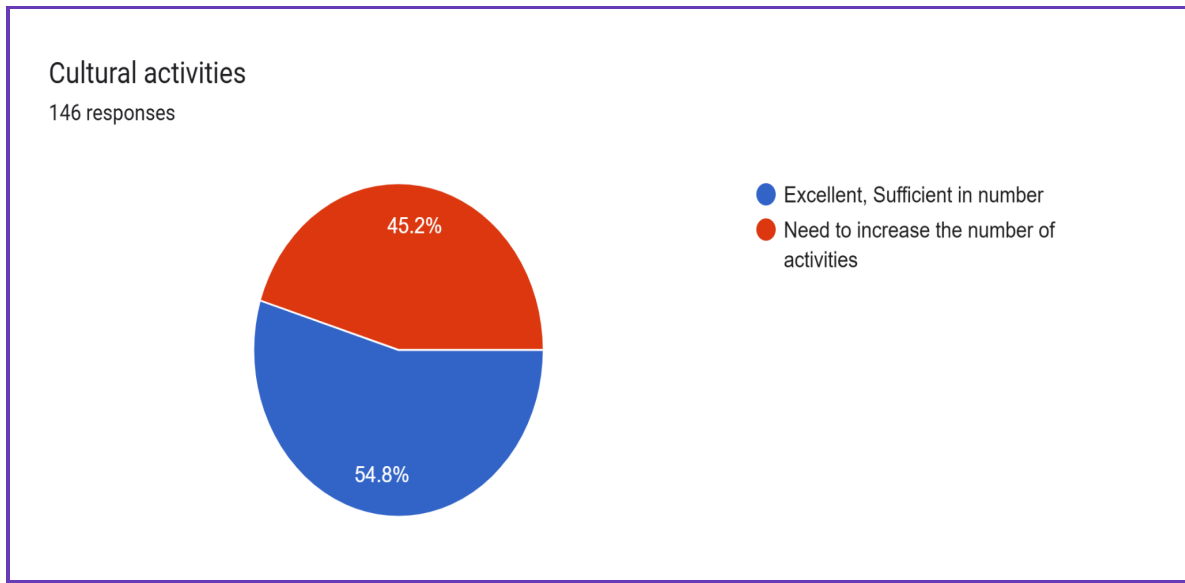
Conclusion about the General Feedback about Infrastructure:

It is observed from the analysis of the responses relating to the Infrastructure of the college that the majority of the students are satisfied with the Infrastructural facilities provided by the college. These infrastructure facilities include Library, Computer Laboratories, Classrooms, Parking, Canteen, Sports Room, Playground and Toilets.

A few of the suggestions are made by the students like Canteen facilities should be made better and having clean toilets. The college authorities have taken into consideration these suggestions made by the students for necessary actions.

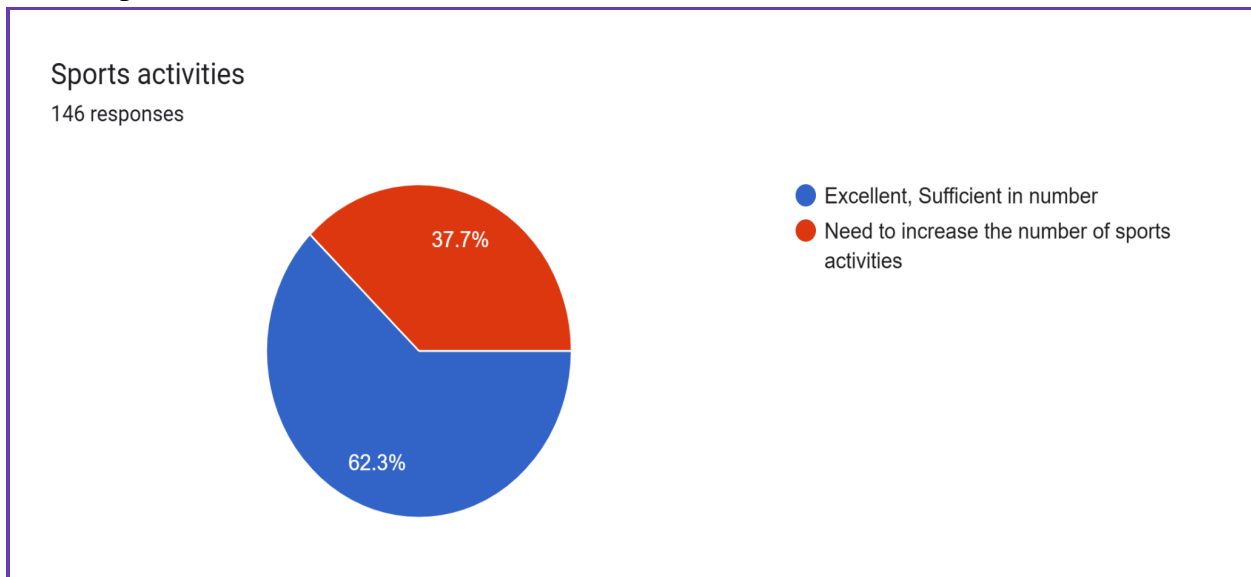
B. Extra curricular activities and student support

1. Cultural Activities:



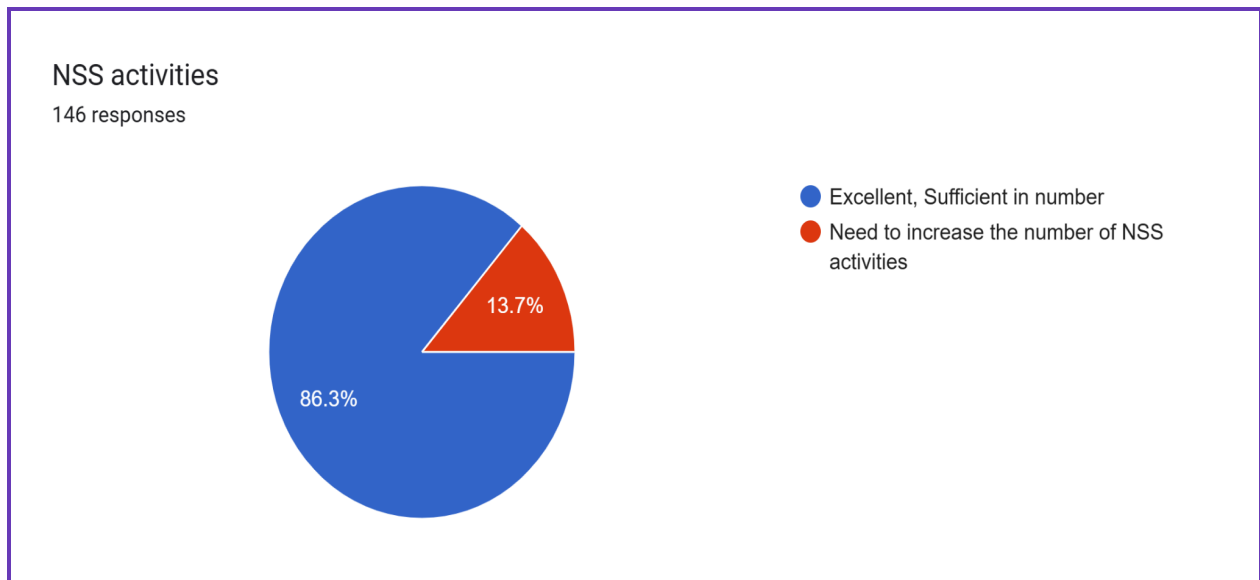
Out of the responses received, 54.8% of the students find the cultural activities of the college excellent and sufficient in number. 45.2% have said that there is a need to increase the number of activities.

2. Sports Activities:



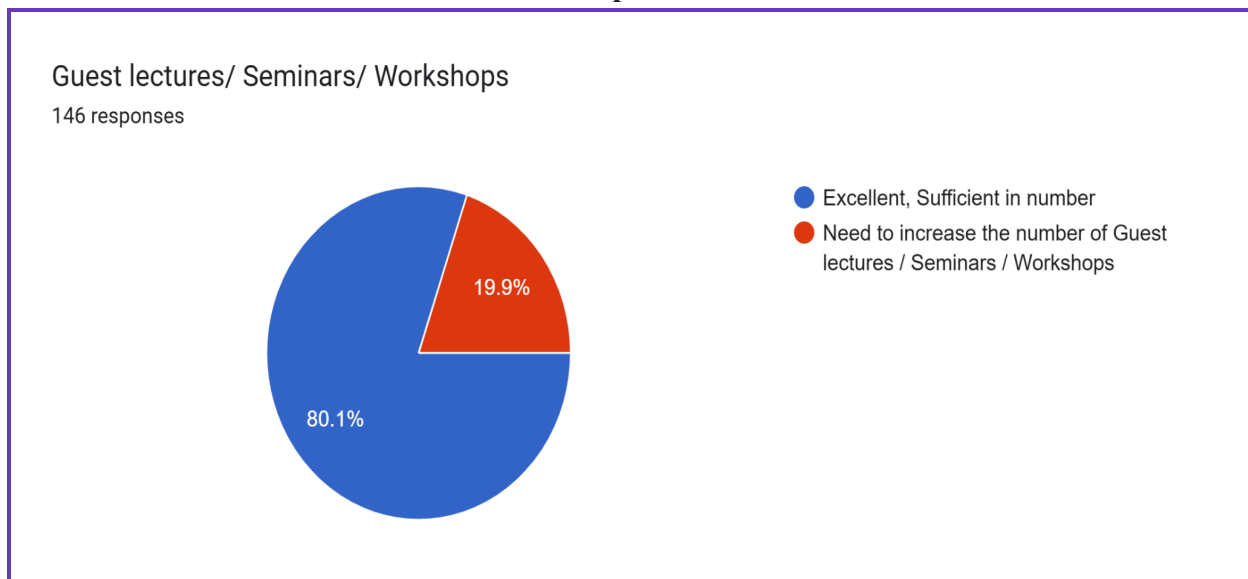
Majority of the students (62.3%) have said that they find the sports activities are excellent and sufficient in number whereas 37.7% of the students need to increase the number of sports activities.

3. NSS Activities:



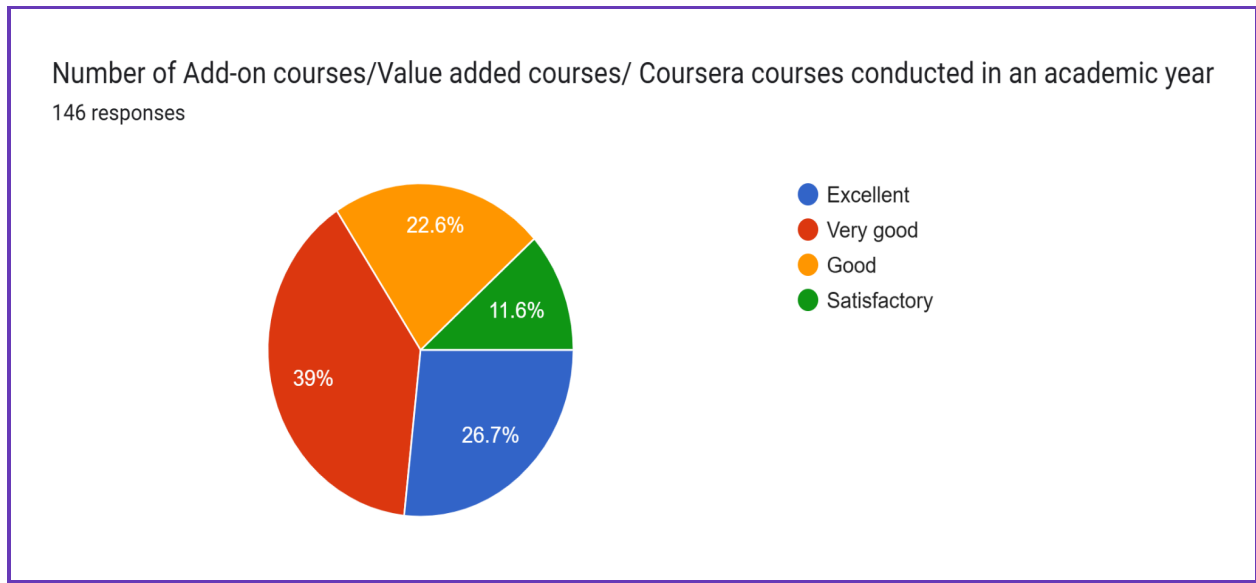
Majority of the students (86.3%) find the NSS activities sufficient in number except 13.7% who say there is a need to increase the number of NSS activities.

4. : Guest Lectures/ Seminars/ Workshops:



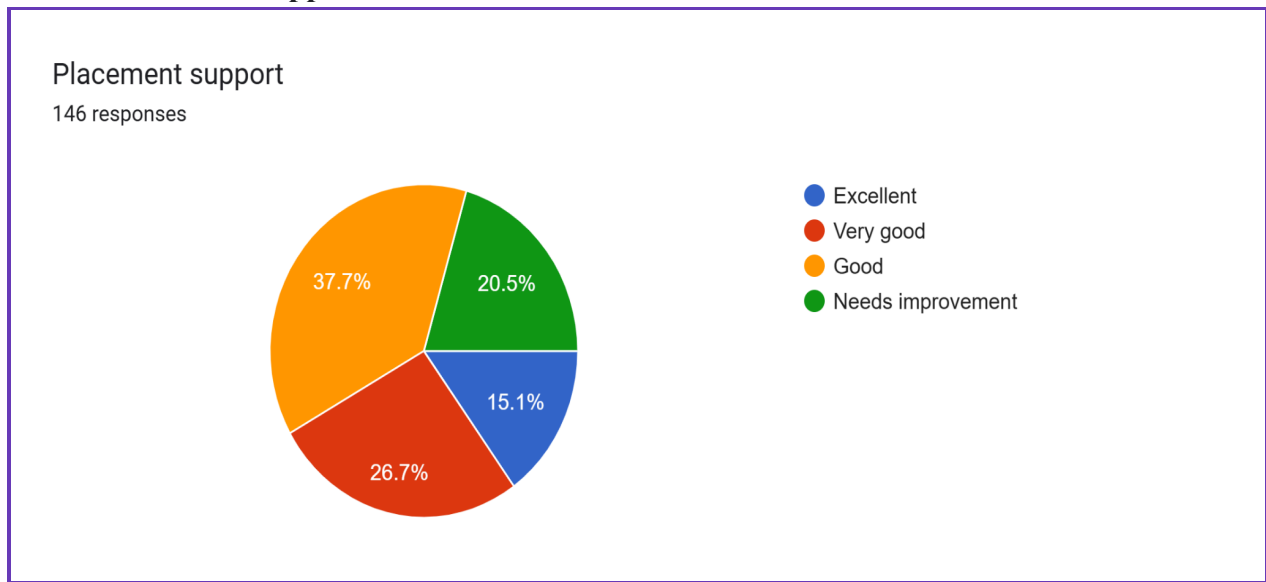
Out of the responses received, a majority of the students (80.1%) have said that the college has conducted a sufficient number of Guest Lectures/ Seminars and Workshops and have rated it as excellent.

5. Number of Add-on Courses/ Value Added Courses/ Coursera Courses:



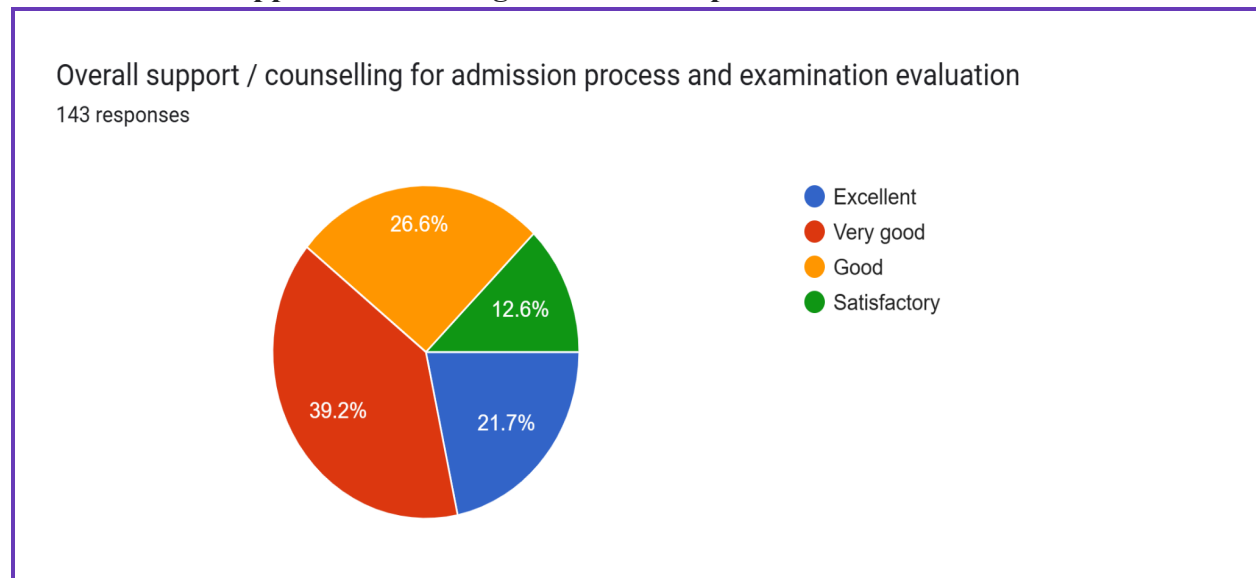
Many of the students (88.3%) said that they find the number of add-on/value added/ Coursera courses to be excellent. Only 11.6% of the students say that they find the number of add-on courses/value added courses/ Coursera courses as satisfactory.

6. Placement Support:



A majority of 79.5% of the students find the placement support provided by the college as good. Only 20.5% of the students said that there is improvement needed with placement support.

7. Overall Support/ Counselling for admission process and examination evaluation:



A majority of the students except a few (12.6%) are happy with the overall support/ counselling for the admission process and examination evaluation to be good.

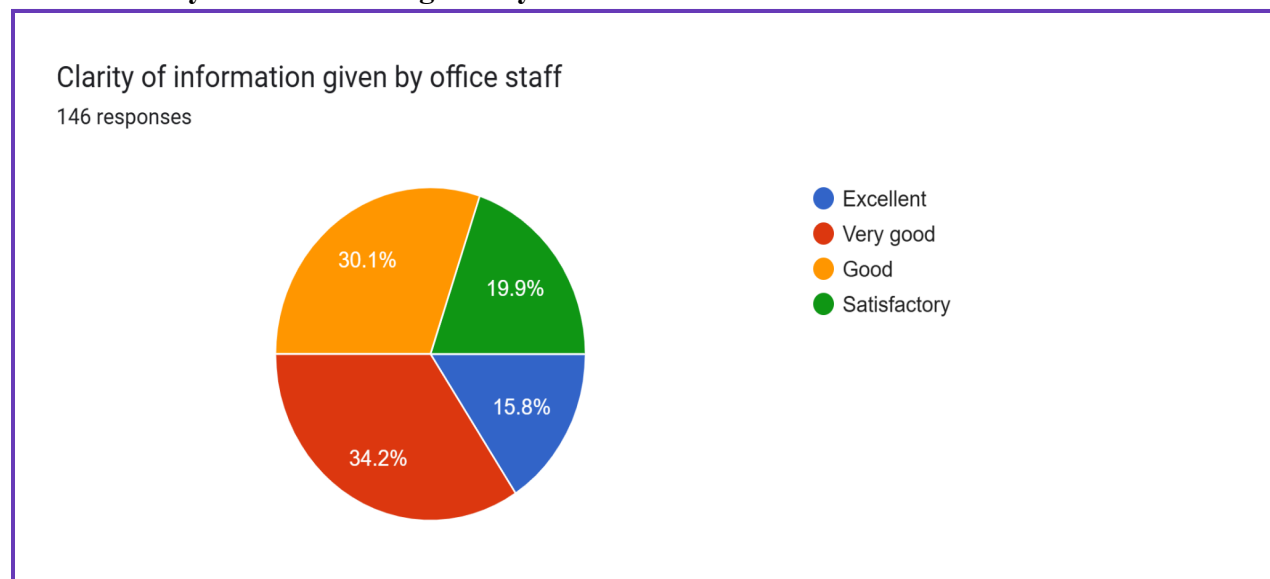
Conclusion about the Extracurricular activities and student support:

Many of the students have shown their happiness and satisfaction for the various extra -curricular and student support activities of the college like Cultural, NSS, Sports, Guest Lectures/Seminars/Workshops, Number of Add-on/Value added/ Coursera courses and the Placement support.

A few of the suggestions made by the students include, conducting more placement preparation sessions and cultural activities.

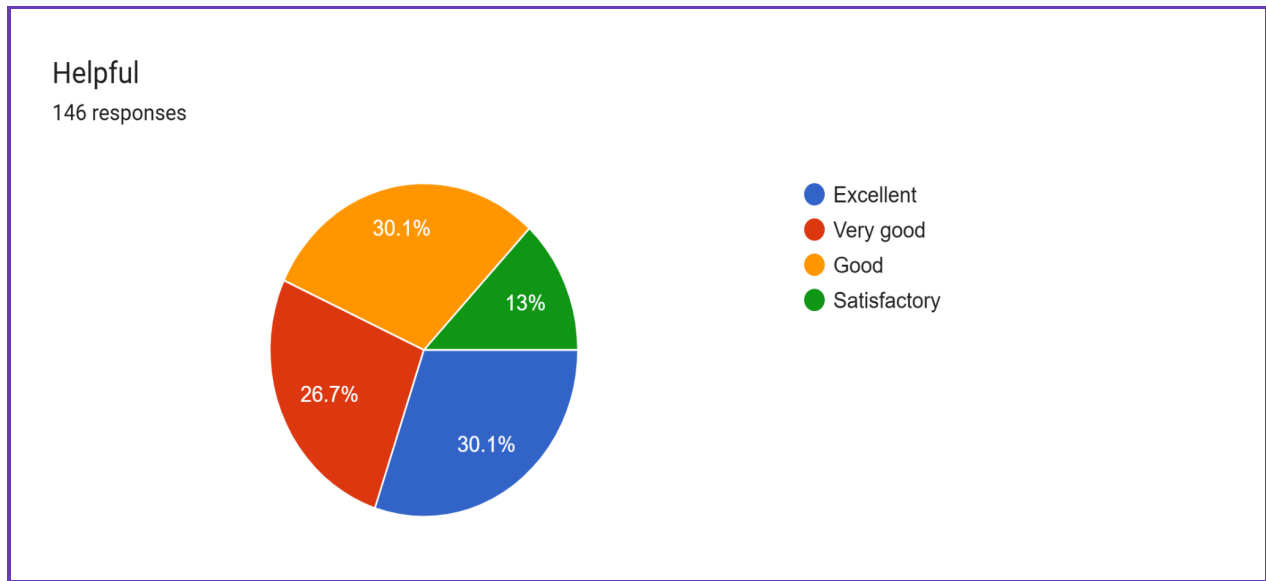
C. About Non-teaching staff

1. Clarity of information given by the office staff:



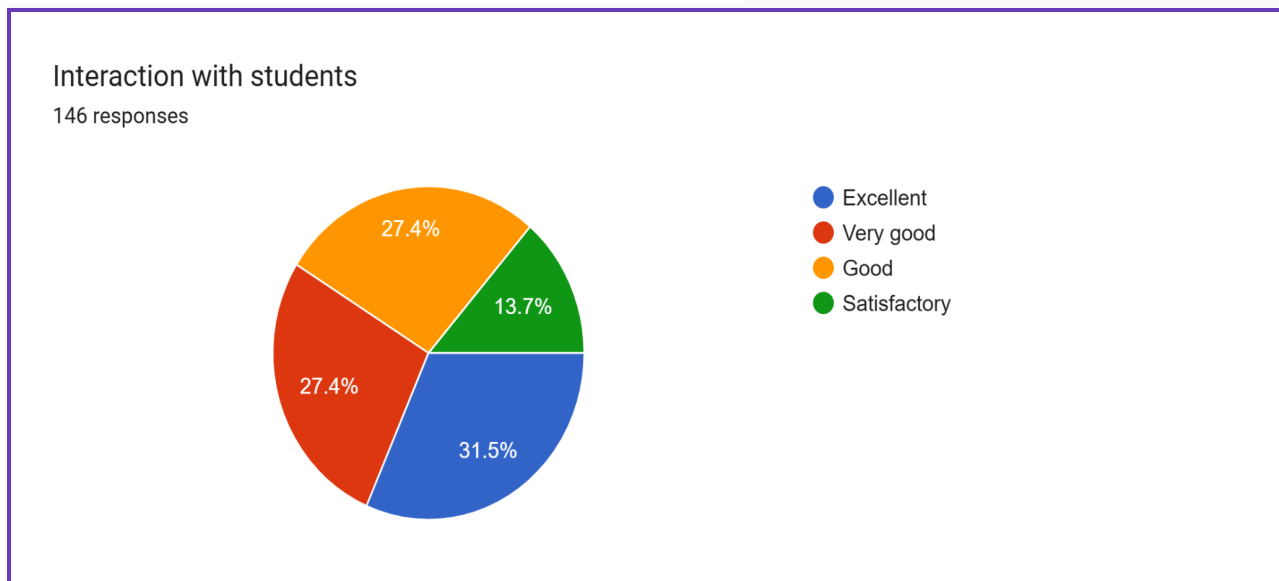
80.1% of the students find that there is clarity in the information given by the office staff. The remaining 19.9% are also finding that there is clarity in the information given by the office staff.

2. Office Staff being helpful:



Except 13% of the students, all the other students are of the opinion that the office staff is of a helpful nature.

3. Interaction of the office staff with the students:



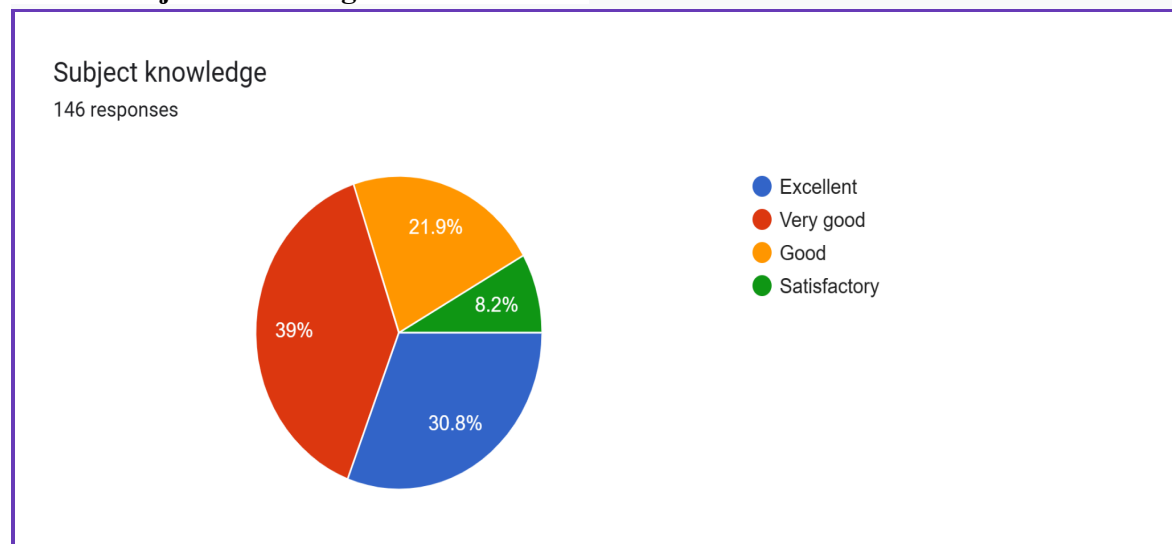
A very good number of students (86.3%) are finding it good and excellent in case of the office staff's interaction with the students.

Conclusion about the Non-teaching staff:

It can be observed from the responses of the students that they are happy with the non-teaching staff of the college in terms of the clarity of information given by the no-teaching staff, help extended by them to the students and their overall interaction with the students.

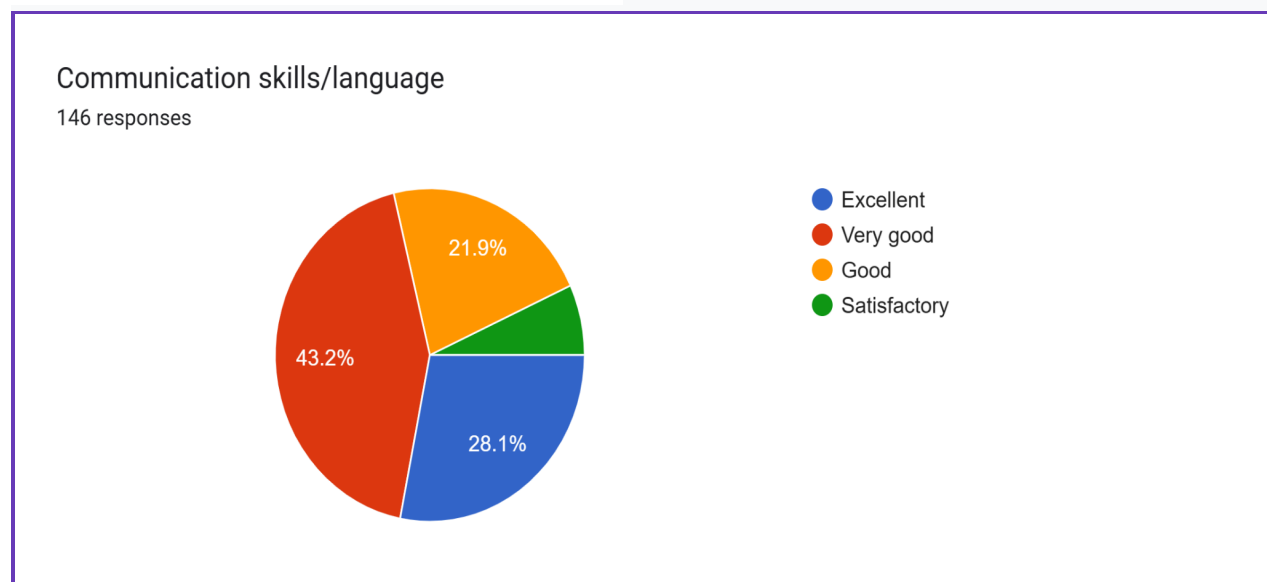
D. Overall teaching feedback:

1. Subject Knowledge of the teachers:



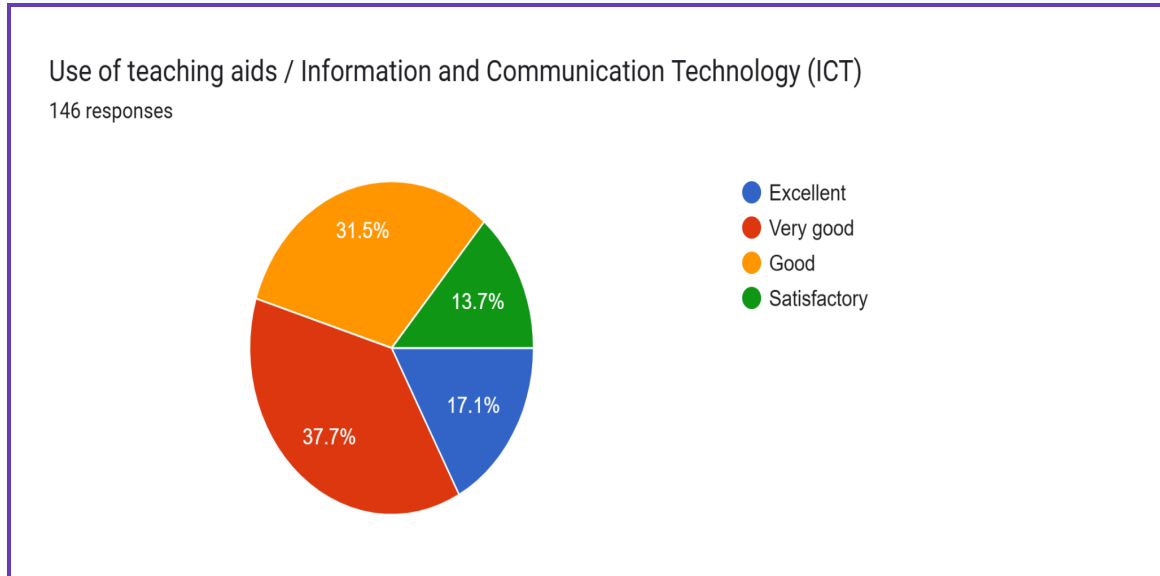
Large number of students (91.7%) of the college are extremely happy with the subject knowledge of the teachers of the college. Very few of them state that the subject knowledge of the teachers is satisfactory.

2. Communication skills of the teachers:



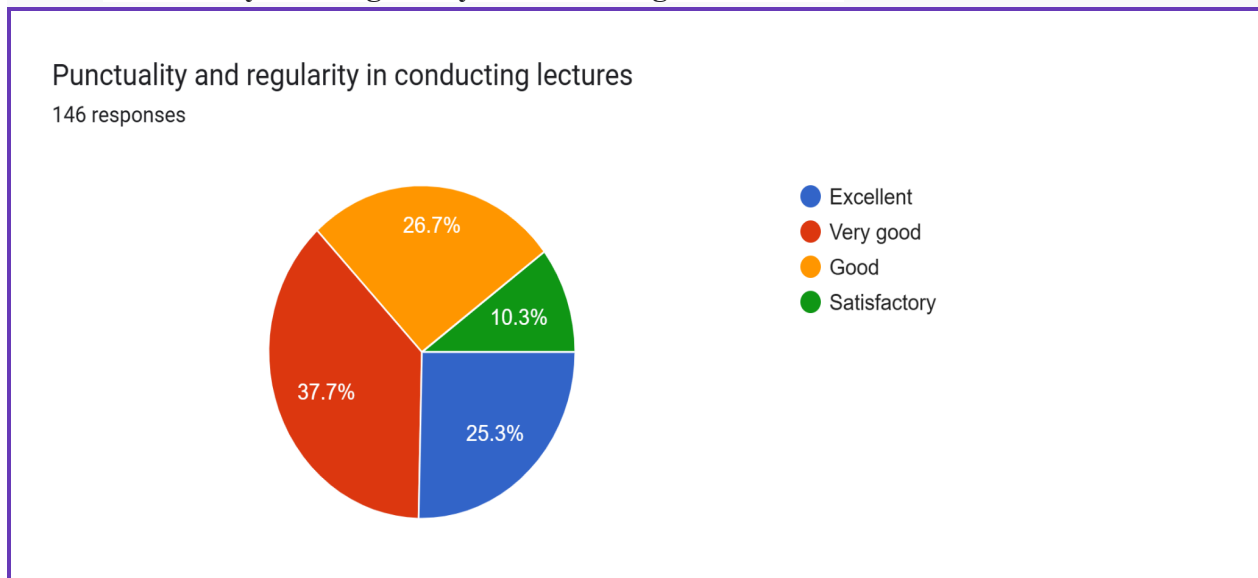
With reference to the above chart, it is seen that the teachers of the college have excellent communication skills/ language as said by a majority of the students (93.2%) whereas a few of the students are of the opinion that the teachers have satisfactory level of communication skills/language.

3. Use of teaching aids/ Information and Communication Technology (ICT) by the teachers:



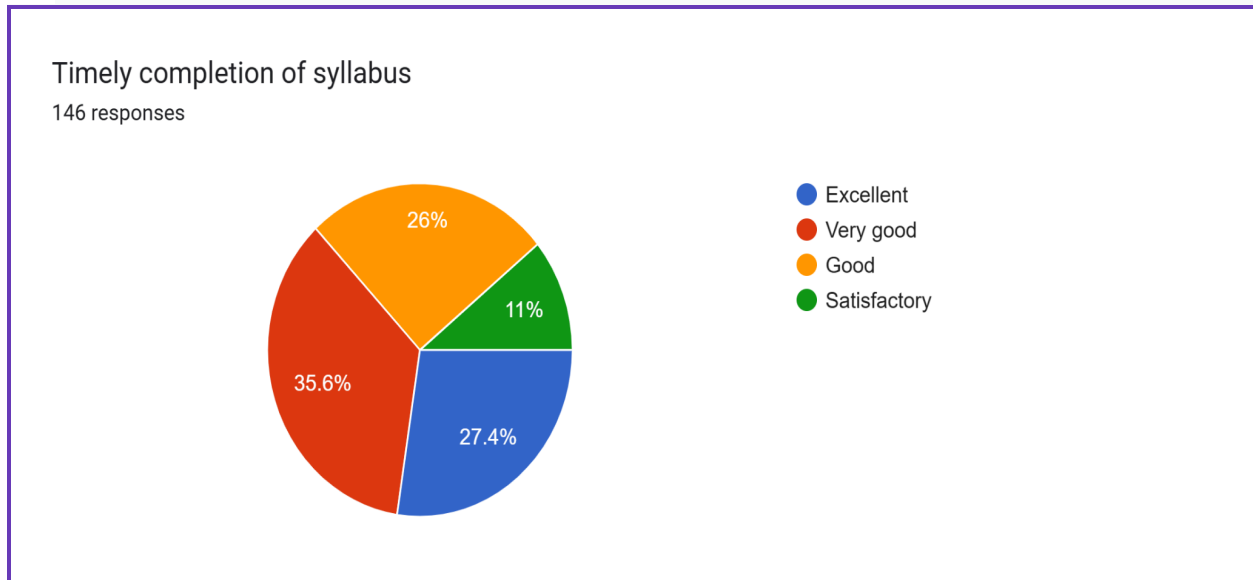
A large number of the students (86.3%) in this survey have said that use of teaching aids/ Information and communication technology is very well done by the teachers.

4. Punctuality and Regularity in conducting the lectures:



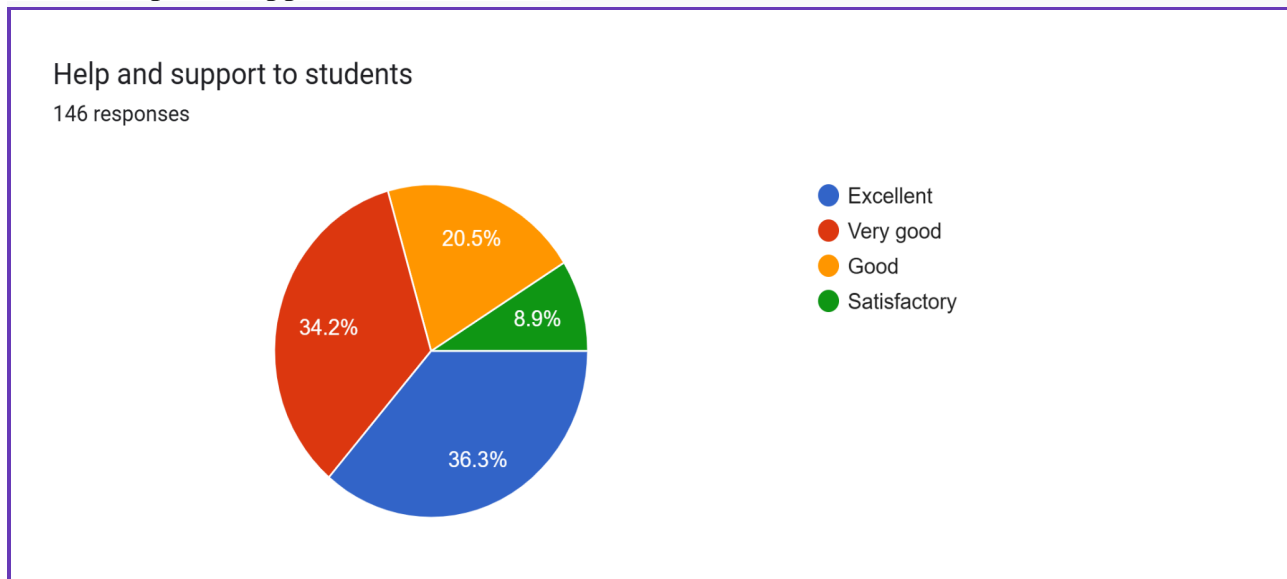
Many students (89.7%) in this survey have said that there is punctuality and regularity in conducting lectures in the college.

5. Timely completion of the syllabus:



89% of the students of the college have rated timely completion of syllabus as good, very good and excellent. This means the syllabus is completed within the specified time by the teachers to a very great extent.

6. Help and support to the students:

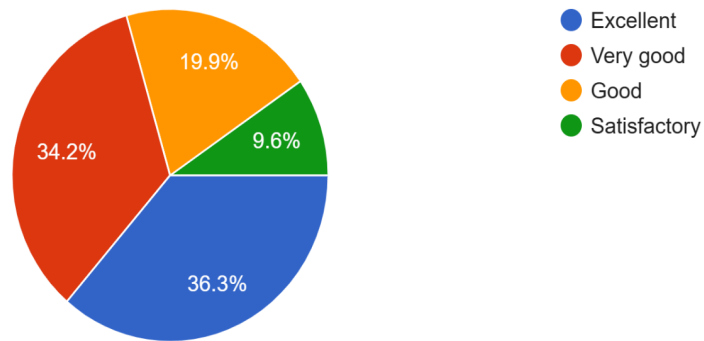


With this question of Help and Support to the students, a large number of students (91%) have agreed that there is a great extent of help and support extended by the teachers of the college.

7. Overall impact of the teachers:

Overall impact of the teachers

146 responses



A large number of the students (90.4%) have said in this survey that the overall impact of the teachers of the college is excellent whereas a few of them (9.6%) are of the opinion that the overall impact of the teachers is satisfactory.

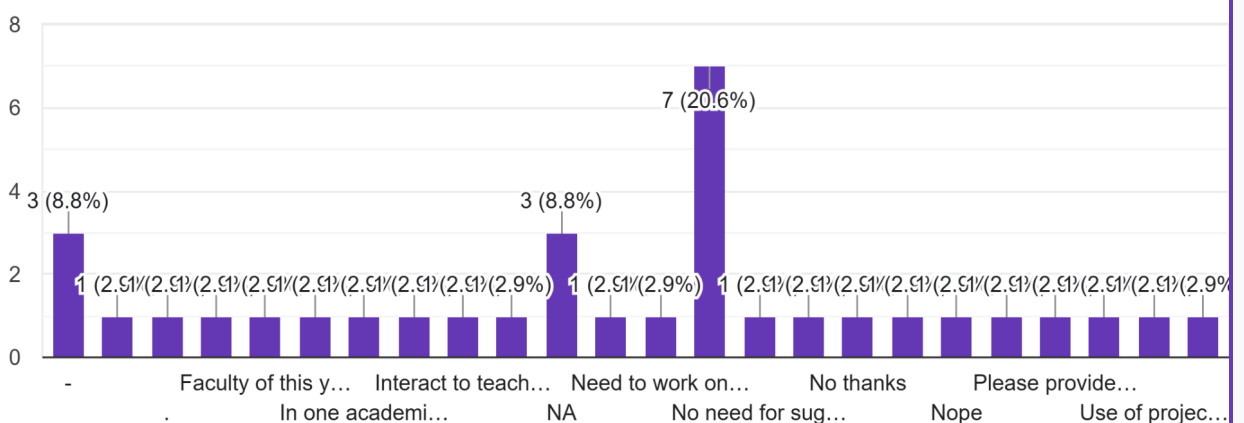
Conclusion about the Teaching staff:

It seen from the responses of many students that they are extremely happy with the teaching staff of the college in terms of their subject knowledge, communication skills, use of teaching aids, use of ICT, punctuality and regularity in conducting lectures, timely completion of syllabus, help and support extended to the students. Hence the overall impact of the teachers on the students is very good.

E. Overall Feedback/ Suggestions:

Any other feedback/suggestions

34 responses



Most of the students through this survey have said that they have no suggestions to be made. They have expressed their satisfaction towards the college with infrastructure, teaching and non-teaching staff.